TruNova Launchpad Subscription

This document defines what is included and not included in the TruNova Launchpad Subscription.

What's Included (All Subscribers)

Functional Coverage

All Business Central functional areas are included for every TruNova Launchpad subscriber, including but not limited to:

- General Ledger, AR, AP, Banking
- Inventory, costing, items, pricing
- Sales and purchasing processes
- Reporting, dimensions, and tax
- Intercompany and consolidation
- User security, approvals, and workflows
- User personalization and controls

There is no functional tiering within the subscription.

Launchpad Resources

- Standard Business Central implementation project plan
- Task sequencing and dependency guidance
- Phase-based readiness checklists
- Decision-support worksheets
- Go-live and stabilization guidance
- Access to the TruNorth training video library

Support Access

- Support and advisory services as defined by the active Success Plan
- Use of support hours for break/fix, guidance, and training clarification

What's Not Included

The following are not included in the TruNova Launchpad Subscription:

- Consultant-led project management
- System configuration or setup
- Data migration or validation

- Historical transaction imports
- Custom code, extensions, or bespoke configurations
- Custom reports, dashboards, or document layouts
- Third-party applications or integrations
- Project rescue or remediation services
- On-site services

Any functionality, service, or activity not explicitly listed as included is considered out of scope.

Client Responsibilities

Customers are responsible for:
- Executing all implementation tasks
- Making configuration and business decisions
- Preparing, importing, and validating data
- Completing testing and go-live activities
- Managing internal project coordination

Required Subscriptions

The following are required for all TruNova Launchpad Subscription customers:
- Active TruNova Launchpad subscription
- Active TruNorth Success Plan (Lite, Tier One, Tier Two)

Optional Add-Ons

- Consultant-led implementation packages
- Functional consulting add-ons
- Role-based training packages
- Success Plan upgrades

Scope Clarity (Important)

TruNova Launchpad is intentionally productized to ensure predictable pricing and delivery. If a feature, task, service, or activity is not explicitly listed as included in this document, it is not part of this engagement. Additional services may be added outside of the fixed-scope project through separate add-ons or agreements.